

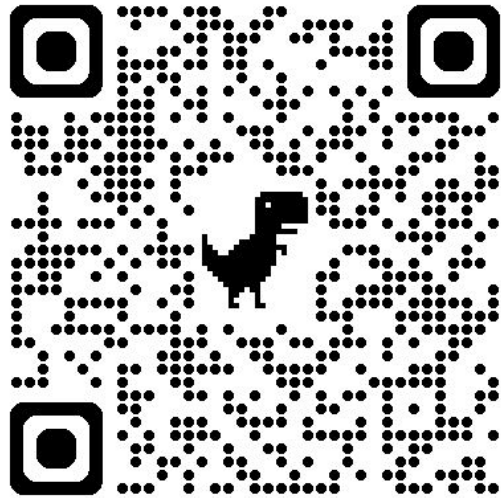


LSAF



BEN DOWEN

FULLSNACKTESTER.COM



The Full Snack Tester



Lead QE at Mimica Automation



Multiple roles over 13 year career



Focus on human collaboration



Huge fan of the testing community

The background of the slide is a photograph of a harbor scene. In the foreground, the white hull of a boat is visible, featuring a logo with a stylized sail and the letters 'LSAF'. The middle ground shows several sailboats docked at a pier, with their masts and rigging extending into the sky. In the background, a long pier extends into the blue water under a clear sky. The overall scene is bright and sunny.

Navigating a career in Quality Engineering

Benjamin Downen

What a career in QE means to me



Things that were out of scope have become in scope



Working with people instead of against them



I no longer do all the testing myself



Allows me to combine technical and social

WHAT AM I TALKING ABOUT?



IMPACT

CAREER



FEEDBACK



IMPACT AT DIFFERENT LEVELS

ONE ACTION, MULTIPLE IMPACTS

INDIVIDUAL, TEAM, AND COMPANY

WHO, WHAT, AND THE OUTCOME



IMPACT



MAPPING YOUR IMPACT

WHAT YOU DO ALREADY

IDENTIFY BUSINESS PROBLEMS

WRITE IT DOWN, TELL STORIES



IMPACT



I ran Tester of The Day, celebrating 100s of testers over 3 years.

Increasing the profile of the winning testers, *and* building my own network and personal brand.



IMPACT



I brought customers into the office to meet with engineers.

Increasing customer empathy among engineers and giving customers unique insight and access to our engineering team.



IMPACT



I coached the team on collaborative,
exploratory testing.

They now find problems sooner,
have reduced bias and enjoy their
work more.



IMPACT



ESTABLISHING FEEDBACK LOOPS



ACTIVE REQUESTS



OBSERVATIONS



GIVE AND TAKE

FEEDBACK



ACTIVE FEEDBACK LOOPS

REFLECTION AT THE END OF SESSIONS

MAKE USE OF RETROSPECTIVES

CRITICAL FRIENDS



FEEDBACK



PASSIVE FEEDBACK LOOPS

BEHAVIOUR AND ENGAGEMENT

PRAISE AND THANK YOU

METRICS, ARE THINGS IMPROVING?



FEEDBACK



USING FEEDBACK

How can I help?



NEXT IMPACT



AREAS TO IMPROVE



SELL YOURSELF

FEEDBACK



TAKING CONTROL OF YOUR CAREER

WHAT DOES SUCCESS MEAN TO YOU?

MY VIEW OF SUCCESS HAS EVOLVED

PUSH YOUR COMFORT ZONE



CAREER



FILLING YOUR TOOL CHEST

LEARN WITH OTHERS

EXPERIMENT, FIND WHAT WORKS

BRING YOUR CHEST WITH YOU



CAREER



BUILD NETWORKS

MAKE YOURSELF VISIBLE

RECOGNISE AND CELEBRATE OTHERS

STAY CONNECTED



MOVING ON

WHEN TO LEAVE

USE YOUR NETWORK

AIM HIGH TO MOVE FORWARD



CAREER



CONTINUED CAREER GROWTH

IMPACT AND FEEDBACK CYCLES

VISIBILITY AND PERSONAL BRAND

IT ISN'T ALWAYS A STRAIGHT LINE



CAREER

You must be willing to do it badly,
before you can get good.

- Ben Downen, 99s Talk

CAREER



A coastal scene featuring several sailboats on a pebbly beach. The boats are white with blue accents. In the background, there's a blue sky with light clouds and a pier extending into the water. A semi-transparent blue rectangular overlay is positioned in the center of the image, containing the text "Go learn more about impact" in white. The text is centered and uses a clean, sans-serif font. The overall atmosphere is bright and clear.

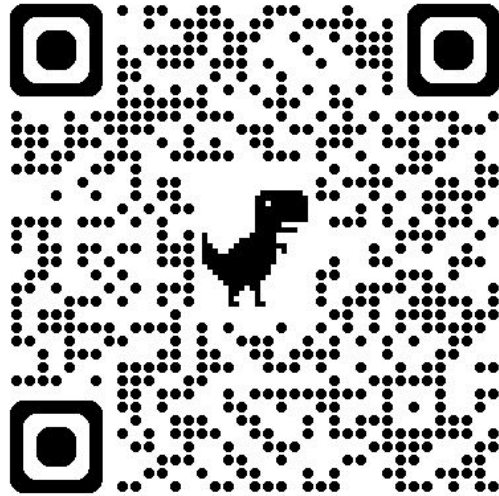
Go learn more about impact





KAT OBRING

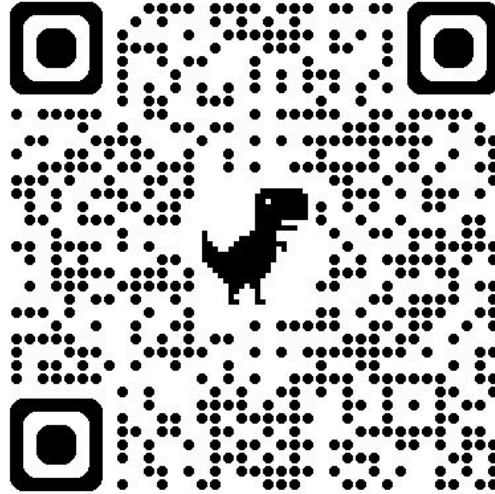
QED (QUESTION, EVIDENCE, DEVELOP)





DAN ASHBY

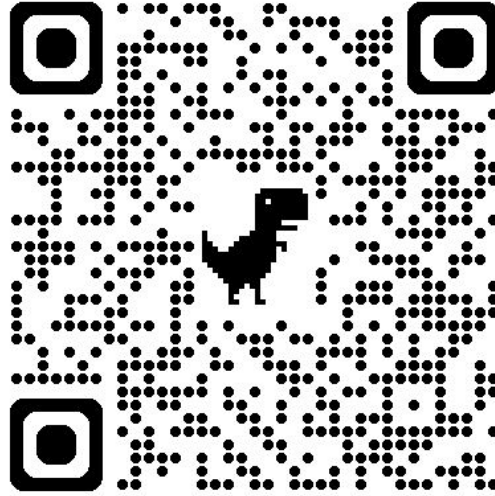
IMPACT FRAMEWORK





JULIA EVANS

BRAG DOCUMENT



A coastal scene featuring several sailboats on a pebble beach. The boats are white with blue accents. In the background, there is a pier extending into the sea under a clear blue sky. A large, semi-transparent blue rectangle is overlaid on the center of the image, containing the text "Thank you" in white. The text is centered and has a slight shadow effect.

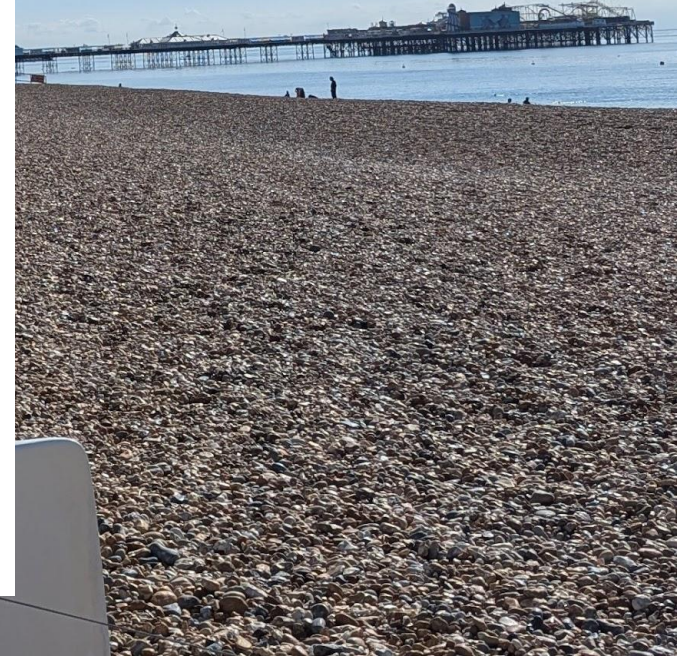
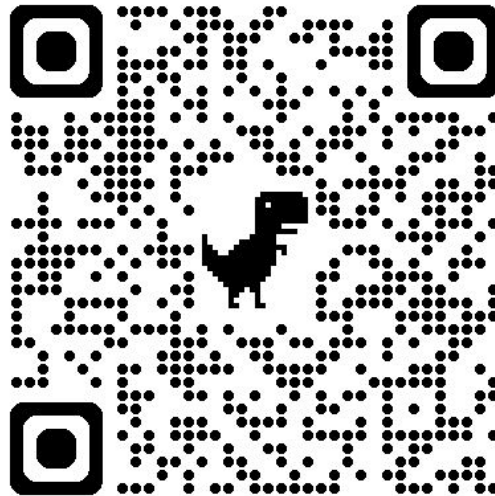
Thank you





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