



It's Always a People Problem: The reality behind AI in testing

Lewis Prescott

Designed for humans.
Built for intelligence.



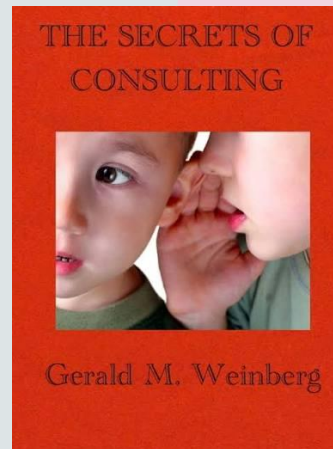
We design and deliver
AI-enabled digital
systems that are
human-centred and
built for measurable
outcomes.





“Second Law of Consulting:
No matter how it looks at
first, it's always a people
problem.”

Gerald Weinberg



HUMAN

H – Hear the story

U – Understand the whole person

M – Map the problem

A – Action for recovery

N – Navigate the journey



H

Hear the story





“The future is AI owning the entire quality lifecycle”

TestMu AI



Risk storming



Beren Van Daele

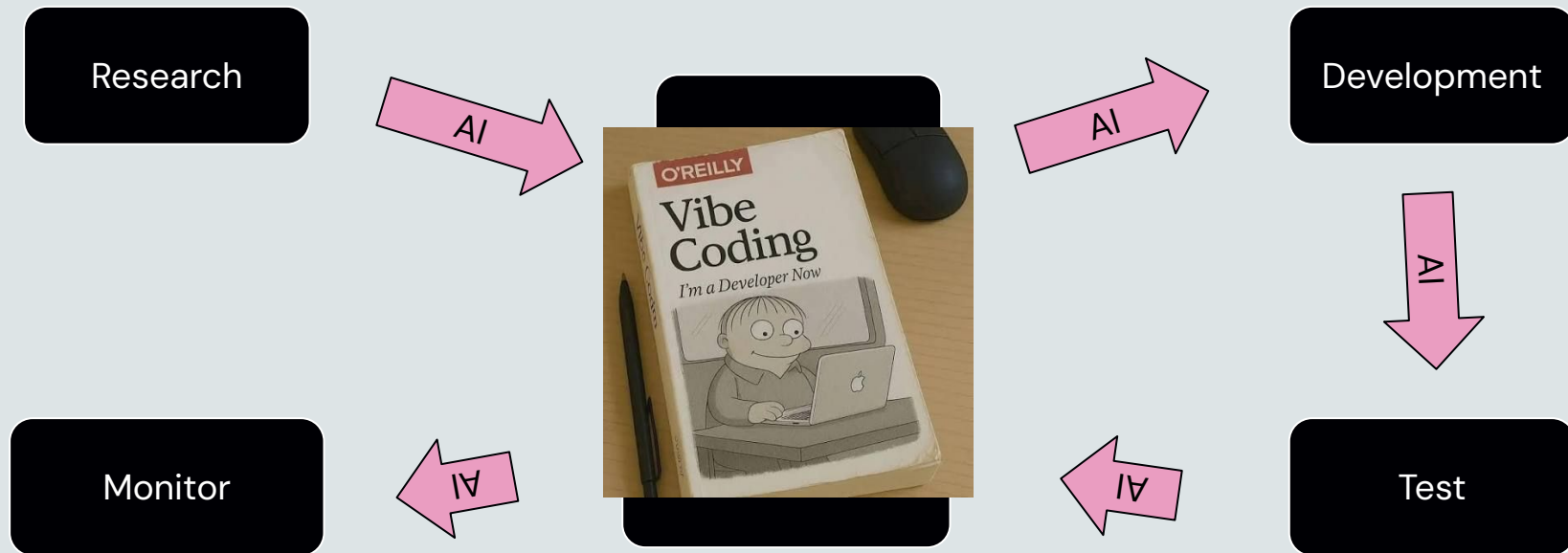


U

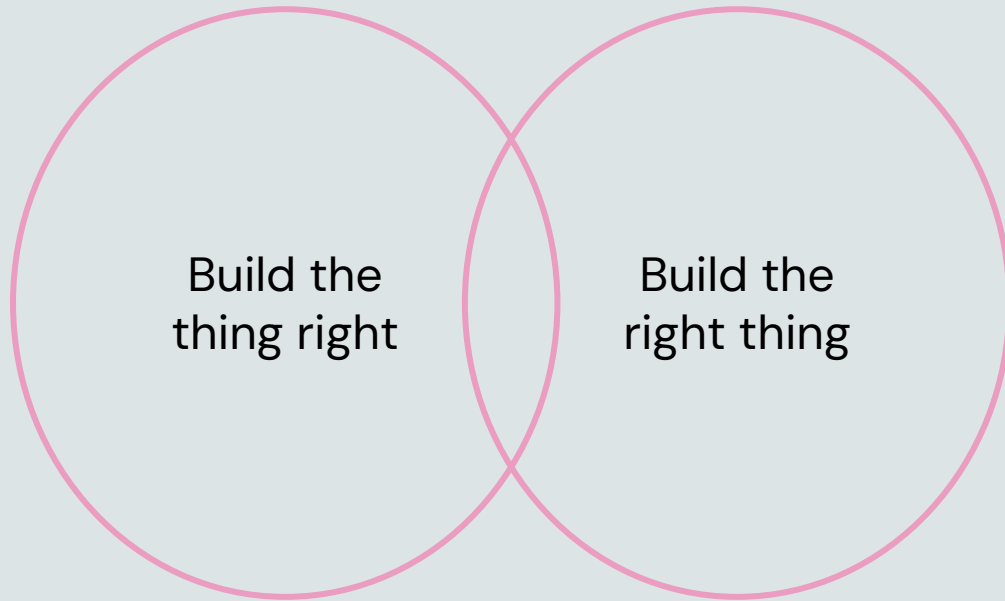
Understand the whole lifecycle



Software Development Lifecycle



What is success?



M

Map the problem



Automate as much as possible

AI **is** good at that



Coding /
Test Automation



Data



Understanding
technical info



Documentation



Experiments /
Proof of concepts



Internal tooling



It's a people problem

AI **is not** so good at that



Hiring



Beyond the data



Onboarding



Coaching & Mentoring



Feedback



Team Processes

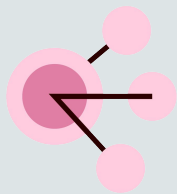


A

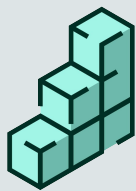
Action for embedding quality



Core principles



Context
"It depends"



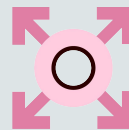
Build the
foundations



Focus on the
user



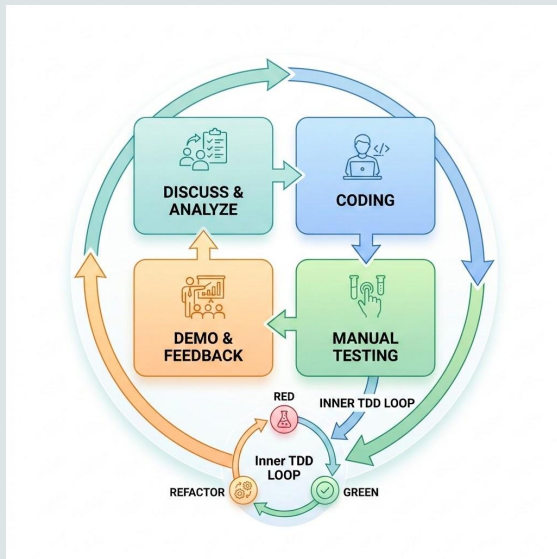
Quality
gates



Shift in all
directions



ATDD



Dave Farley
@davefarley77



The future of programming? It's not just AI, it's clarity.

My ATDD course just got a new lesson: 'Acceptance Testing as Programming Language for AI' and I truly believe this IS the future of programming



N

Navigate the journey



People

Business
Analyst

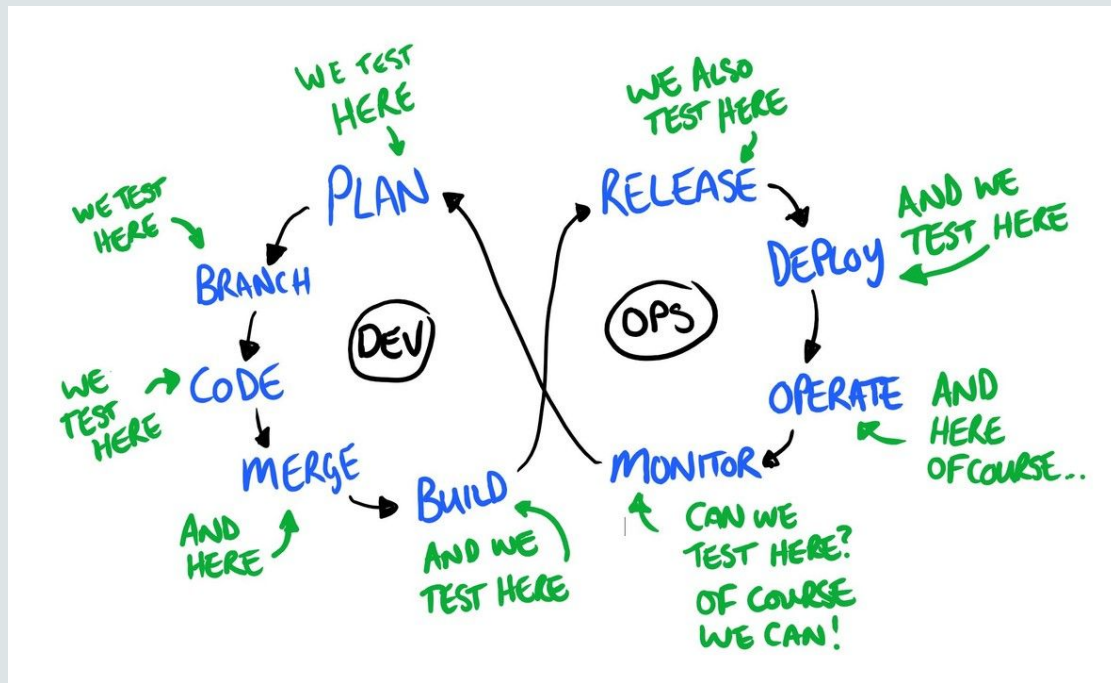


Developer

Tester



Continuous Testing



Dan Ashby





Questions?

Lewis Prescott

